



SABETI OS
PUBLIC

Enterprise Terms of Service

Sabeti Group Pty Ltd, trading as Sabeti OS

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Enterprise, Government, Marketplace, AI Platform and Agentic Systems Agreement

Provider: Sabeti Group Pty Ltd, trading as Sabeti OS (“Sabeti OS”, “Company”, “we”, “us”, “our”)

IMPORTANT NOTICE

PLEASE READ THESE TERMS CAREFULLY.

THESE TERMS GOVERN ALL ACCESS TO AND USE OF SABETI OS INCLUDING:

- Sabeti OS Platform
- AI Operating System
- AI Agents
- Digital Workers
- AI Workflows
- Enterprise Automation
- Marketplace Services
- APIs
- Professional Services
- Managed Services
- Government Services
- Training Services
- Future Services Released By Sabeti OS

By accessing or using the Services, you agree to be legally bound by these Terms.

If you are accepting on behalf of an organization, you represent and warrant that you have authority to bind that organization.

PART I — DEFINITIONS

1. Definitions

“Account” means a registered account within the Services.

“Affiliate” means any entity controlling, controlled by, or under common control with a party.

“AI Agent” means any artificial intelligence system, autonomous system, orchestration engine, digital worker, software bot, workflow automation, or machine intelligence capable of performing actions.

“Authorized User” means an individual authorized by Customer.

“Customer” means any person or entity using the Services.

“Customer Data” means all information submitted to the Services.

“Documentation” means all manuals, specifications, policies, guides, and technical materials.

“Generated Output” means all content, recommendations, decisions, reports, workflows, actions, communications, code, and materials generated by the Services.

“Government Customer” means any public authority, agency, department, state-owned enterprise, ministry, municipality, regulator, educational institution, or public body.

“Marketplace” means any marketplace, exchange, catalog, app store, integration marketplace, plugin repository, service marketplace, or ecosystem operated by Sabeti OS.

“Order Form” means any ordering document executed by the parties.

“Professional Services” means consulting, implementation, integration, advisory, training, managed services, and related services.

“Services” means all products, software, websites, applications, APIs, AI systems, AI agents, platforms, and services offered by Sabeti OS.

PART II — ELIGIBILITY

2. Eligibility Requirements

You must:

- Be legally capable of entering contracts.
- Use Services lawfully.
- Not be prohibited by sanctions laws.
- Maintain accurate information.

Sabeti OS reserves the right to refuse service.

PART III — SERVICE DESCRIPTION

3. Scope of Services

Sabeti OS provides an AI Operating System capable of:

AI Capabilities

- AI agents
- Multi-agent orchestration
- Autonomous execution
- Human-in-the-loop workflows
- Knowledge management
- Decision support
- Task execution
- Workflow automation

- Digital workforce deployment

Enterprise Capabilities

- Business process automation
- Risk management
- Compliance management
- Document management
- Data integration
- Enterprise search
- Analytics

Marketplace Capabilities

- Third-party integrations
- AI models
- Applications
- Connectors
- Extensions

Professional Services

- Advisory
- Strategy
- Transformation
- Implementation
- Managed Services
- AI governance

PART IV — CUSTOMER ACCOUNTS

4. Account Security

Customer shall:

- Maintain credential security.
- Implement strong authentication.
- Manage permissions.
- Monitor activity.

Customer remains responsible for all actions performed under its Account.

PART V — FEES AND PAYMENT

5. Commercial Terms

Services may be offered through:

- Subscription pricing
- Usage-based pricing
- Consumption pricing
- Marketplace transactions
- Enterprise licensing
- Government agreements
- Consulting engagements

Invoices are due within thirty (30) days unless otherwise agreed.

Late payments may incur:

- Interest
- Collection costs
- Service suspension

PART VI — CUSTOMER DATA

6. Ownership

Customer retains ownership of Customer Data.

No ownership rights are transferred to Sabeti OS.

7. License Grant

Customer grants Sabeti OS a worldwide license to:

- Store
- Process
- Analyze
- Transfer
- Display
- Secure
- Index
- Use

Customer Data solely to provide and improve Services.

PART VII — AI TRAINING

8. AI Training Rights

Customer acknowledges and agrees that Customer Data may be used for:

- Machine learning
- Model training

- Fine tuning
- Reinforcement learning
- Evaluation
- Safety testing
- Product improvement
- Research and development

where permitted by law and applicable agreements.

9. Anonymization

Sabeti OS may create:

- Aggregated datasets
- Statistical information
- De-identified datasets
- Anonymized datasets

which shall not constitute Customer Data.

PART VIII — AI AGENTS

10. Autonomous Systems

Customer acknowledges AI Agents may:

- Send communications
- Access systems
- Trigger workflows
- Generate content
- Make recommendations
- Execute actions

11. Human Approval

Sabeti OS may provide:

- Approval workflows
- Escalation controls
- Governance controls
- Risk thresholds

Customer remains responsible for configuration.

PART IX — HIGH-RISK ACTIVITIES

12. High-Risk Decisions

The following should require human approval:

- Financial transactions
- Payments
- Banking instructions
- Legal notices
- Contract execution
- Employment termination
- Security administration
- Data deletion
- Regulatory filings

Customer assumes all risk where autonomous execution is enabled.

PART X — ACCEPTABLE USE

13. Prohibited Activities

Users may not:

- Violate laws
- Commit fraud
- Abuse AI systems
- Upload malware
- Circumvent security
- Interfere with Services
- Engage in cyberattacks
- Generate unlawful content
- Conduct unauthorized surveillance

Violation may result in suspension or termination.

PART XI — MARKETPLACE TERMS

14. Marketplace Role

Sabeti OS acts solely as a platform provider.

Third-party providers remain responsible for:

- Products
- Services

- Representations
- Compliance
- Security

Sabeti OS does not guarantee third-party offerings.

PART XII — PROFESSIONAL SERVICES

15. Statements of Work

Professional Services may be governed by Statements of Work.

In case of conflict:

- Statement of Work
- Enterprise Agreement
- These Terms

shall apply in that order.

PART XIII — THIRD-PARTY AI PROVIDERS

16. AI Infrastructure

Sabeti OS may utilize:

- OpenAI
- Anthropic
- Cloud providers
- Infrastructure vendors
- Search providers
- Data providers

Customer acknowledges outputs may be influenced by third-party systems.

PART XIV — DATA PROTECTION

17. International Operations

Sabeti OS may process data globally.

Operations may involve:

- Australia
- United Kingdom
- United States
- Canada
- New Zealand

- European Union
- Other jurisdictions

18. GDPR

Where applicable:

Sabeti OS shall implement reasonable measures designed to support GDPR compliance.

19. UK GDPR

Equivalent protections shall apply where required.

20. Cross-Border Transfers

Customer authorizes international transfers necessary to provide Services.

PART XV — SECURITY

21. Security Program

Sabeti OS maintains administrative, technical, and organizational safeguards.

Measures may include:

- Encryption
- Logging
- Monitoring
- Access controls
- Backup systems
- Incident response

No security system is guaranteed to be perfect.

PART XVI — AUDIT RIGHTS

22. Enterprise Audits

Enterprise customers may request reasonable compliance information.

Additional audit rights may be established under enterprise agreements.

PART XVII — GOVERNMENT CUSTOMERS

23. Public Sector Use

Government customers remain responsible for:

- Procurement compliance

- Public records obligations
- Regulatory compliance
- Sovereign requirements

Additional terms may apply.

PART XVIII — INTELLECTUAL PROPERTY

24. Ownership

Sabeti OS retains all rights to:

- Software
- Models
- Algorithms
- Documentation
- Trademarks
- Trade secrets
- Workflows

except Customer Data.

PART XIX — CONFIDENTIALITY

25. Confidential Information

Each party shall protect confidential information using reasonable care.

Confidentiality obligations survive termination for five years or longer where required by law.

PART XX — SERVICE LEVELS

26. Availability

Unless otherwise agreed:

Sabeti OS does not guarantee uninterrupted service.

Enterprise customers may receive separate SLA commitments.

PART XXI — DISCLAIMER

27. AI Disclaimer

AI systems can:

- Hallucinate
- Produce inaccurate information

- Generate biased results
- Produce unexpected outcomes

Users must independently verify outputs.

Generated Output is not professional advice.

PART XXII — INDEMNIFICATION

28. Customer Indemnity

Customer shall indemnify Sabeti OS against claims arising from:

- Customer Data
- Customer conduct
- AI Agent actions
- Regulatory violations
- Third-party claims

PART XXIII — LIMITATION OF LIABILITY

29. Excluded Damages

Neither party shall be liable for:

- Lost profits
- Lost revenue
- Lost business opportunities
- Indirect damages
- Consequential damages
- Special damages

30. Liability Cap

Maximum liability shall not exceed:

The greater of:

- Fees paid during the preceding twelve months; or
- USD \$10,000

unless otherwise agreed in writing.

PART XXIV — TERMINATION

31. Termination Rights

Sabeti OS may suspend or terminate access for:

- Security threats
- Fraud
- Non-payment
- Breach
- Legal requirements

Customer may terminate in accordance with applicable agreements.

PART XXV — EXPORT CONTROLS

32. Export Compliance

Customer shall comply with all:

- Export controls
- Trade sanctions
- Economic restrictions

applicable to use of Services.

PART XXVI — FORCE MAJEURE

33. Force Majeure Events

Neither party shall be liable for events beyond reasonable control including:

- Natural disasters
- War
- Terrorism
- Cyberattacks
- Infrastructure failures
- Government actions

PART XXVII — DISPUTE RESOLUTION

34. Negotiation

Parties shall first attempt good-faith negotiation.

35. Escalation

Disputes may proceed to mediation, arbitration, or courts as determined by applicable agreements.

PART XXVIII — GOVERNING LAW

36. Governing Law

Unless otherwise specified:

These Terms shall be governed by the laws of New South Wales, Australia.

PART XXIX — MODIFICATIONS

37. Updates

Sabeti OS may modify these Terms from time to time.

Material changes will be communicated through reasonable means.

Continued use constitutes acceptance.

PART XXX — ENTIRE AGREEMENT

38. Entire Agreement

These Terms constitute the entire agreement between the parties regarding the Services unless superseded by a written agreement signed by authorized representatives.

CONTACT INFORMATION

Sabeti Group Pty Ltd, trading as Sabeti OS

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For legal notices, use the designated contact details published by Sabeti OS.