



SABETI OS
PUBLIC

Terms of Service

Sabeti Group Pty Ltd, trading as Sabeti OS

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These Terms of Service (“Terms”) govern access to and use of the Sabeti OS platform, websites, applications, software, artificial intelligence services, agentic systems, APIs, marketplaces, consulting services, and related products and services (collectively, the “Services”) provided by **Sabeti Group Pty Ltd, trading as Sabeti OS** (“Sabeti OS”, “Company”, “we”, “us”, or “our”).

By accessing, using, purchasing, subscribing to, integrating with, or otherwise interacting with the Services, you agree to be legally bound by these Terms.

If you are using the Services on behalf of an organization, company, government agency, partnership, trust, or other legal entity, you represent and warrant that you have authority to bind that entity to these Terms.

1. DEFINITIONS

For purposes of these Terms:

Account means a registered user account.

AI Agent means any software agent, autonomous agent, digital worker, workflow automation, decision-support system, orchestration component, autonomous execution capability, or artificial intelligence process operating within the Services.

Customer Data means all information, files, content, prompts, instructions, records, documents, databases, code, communications, and materials submitted to the Services.

Generated Output means any content, recommendations, reports, workflows, actions, code, decisions, summaries, analyses, or materials generated through the Services.

Enterprise Customer means any business, organization, government agency, public institution, or legal entity.

User means any individual or entity accessing the Services.

2. ELIGIBILITY

You may only use the Services if:

- You have legal capacity to enter into contracts;
- Your use complies with applicable laws;
- You are not prohibited from receiving the Services under applicable sanctions, export control, or trade restrictions.

You must maintain accurate registration information at all times.

3. SERVICES

Sabeti OS provides:

- AI Operating System functionality;
- AI Agent deployment and orchestration;
- Enterprise automation;
- Digital workforce management;
- Knowledge management;
- AI-assisted decision support;
- Marketplace services;
- API access;
- Consulting services;
- Professional services;
- Training services;
- Managed services;
- Future products and services introduced by Sabeti OS.

We may modify, improve, suspend, or discontinue portions of the Services at any time.

4. ACCOUNT SECURITY

You are responsible for:

- Maintaining account confidentiality;
- Protecting credentials;
- Managing permissions;
- Monitoring user activity;
- Promptly reporting unauthorized access.

You remain responsible for all activity occurring under your Account.

5. SUBSCRIPTIONS AND FEES

Services may be offered through:

- Subscription plans;
- Usage-based billing;
- Marketplace fees;
- Professional services engagements;
- Enterprise agreements;
- Government agreements;
- Custom commercial arrangements.

Fees are non-refundable unless expressly required by law.

Failure to pay may result in:

- Service suspension;

- Feature restrictions;
- Account termination;
- Debt recovery proceedings.

6. CUSTOMER DATA OWNERSHIP

Customer retains ownership of Customer Data.

Nothing in these Terms transfers ownership of Customer Data to Sabeti OS.

Customer grants Sabeti OS a worldwide, non-exclusive license to:

- Host;
- Process;
- Analyze;
- Store;
- Secure;
- Index;
- Transfer;
- Display;
- Use Customer Data

to provide, operate, secure, maintain, improve, and support the Services.

7. AI TRAINING AND MODEL IMPROVEMENT

Customer acknowledges that Customer Data may be used for:

- Model improvement;
- Machine learning;
- AI system optimization;
- Training;
- Fine-tuning;
- Evaluation;
- Safety testing;
- Product development.

Where required by law, consent mechanisms, opt-out rights, or customer controls may be provided.

Sabeti OS may create:

- Aggregated datasets;
- Statistical information;
- De-identified datasets;
- Anonymized datasets.

Such datasets shall not be considered Customer Data.

8. AI AGENTS AND AUTONOMOUS ACTIONS

The Services may permit AI Agents to:

- Access systems;
- Communicate with third parties;
- Generate content;
- Execute workflows;
- Perform business processes;
- Access enterprise applications;
- Take automated actions.

Users are solely responsible for:

- Agent configuration;
- Permissions;
- Approval settings;
- Monitoring outputs;
- Reviewing actions.

Sabeti OS does not guarantee the accuracy, legality, suitability, or appropriateness of AI Agent decisions or outputs.

9. HUMAN APPROVAL CONTROLS

The Services may provide approval workflows.

Where enabled:

- Users may require human review before execution.

Where disabled:

- Users acknowledge that AI Agents may operate autonomously.

High-risk activities should be subject to human review, including:

- Financial transactions;
- Legal notices;
- Contract execution;
- Data deletion;
- Security administration.

Responsibility remains with the Customer.

10. GENERATED OUTPUTS

Generated Outputs may:

- Contain inaccuracies;
- Be incomplete;
- Be outdated;
- Reflect biases;
- Produce unexpected results.

Users must independently verify outputs before relying upon them.

Generated Outputs do not constitute:

- Legal advice;
- Medical advice;
- Financial advice;
- Tax advice;
- Regulatory advice;
- Professional advice.

11. ACCEPTABLE USE

Users shall not:

- Violate laws;
- Engage in fraud;
- Infringe intellectual property;
- Upload malicious software;
- Conduct unauthorized surveillance;
- Access systems without authorization;
- Generate harmful content;
- Circumvent security controls;
- Reverse engineer Services except where legally permitted.

12. MARKETPLACE SERVICES

Marketplace participants are solely responsible for:

- Listings;
- Deliverables;
- Third-party products;
- Third-party services.

Sabeti OS acts solely as a platform provider unless expressly stated otherwise.

We are not responsible for third-party marketplace offerings.

13. PROFESSIONAL SERVICES

Consulting, implementation, advisory, integration, and professional services may be governed by separate Statements of Work.

Where a conflict exists:

The applicable Statement of Work shall prevail.

14. THIRD-PARTY SERVICES

The Services may integrate with third-party providers including:

- OpenAI;
- Anthropic;
- Cloud providers;
- Enterprise software vendors;
- API providers.

Sabeti OS is not responsible for third-party systems, availability, actions, outputs, or security practices.

15. INTELLECTUAL PROPERTY

Sabeti OS retains all rights, title, and interest in:

- Software;
- Models;
- Algorithms;
- Workflows;
- Documentation;
- Trademarks;
- Trade secrets;
- Services.

No ownership rights are transferred except as expressly stated.

16. CONFIDENTIALITY

Each party shall protect confidential information using reasonable safeguards.

Confidential Information excludes information that:

- Is publicly available;
- Was independently developed;

- Was lawfully received from a third party.

Confidentiality obligations survive termination.

17. SECURITY

Sabeti OS maintains administrative, technical, and organizational measures designed to protect information.

No security system is guaranteed to be completely secure.

Users acknowledge cybersecurity risks inherent in digital services.

18. GOVERNMENT CUSTOMERS

Government entities remain responsible for:

- Regulatory compliance;
- Procurement obligations;
- Records retention;
- Public sector governance requirements.

Additional terms may apply.

19. EXPORT CONTROLS AND SANCTIONS

Users agree to comply with all applicable export control laws, sanctions regulations, and trade restrictions.

Services may not be used in prohibited jurisdictions.

20. WARRANTIES DISCLAIMER

THE SERVICES ARE PROVIDED “AS IS” AND “AS AVAILABLE.”

TO THE MAXIMUM EXTENT PERMITTED BY LAW, SABETI OS DISCLAIMS ALL WARRANTIES INCLUDING:

- MERCHANTABILITY;
- FITNESS FOR A PARTICULAR PURPOSE;
- NON-INFRINGEMENT;
- ACCURACY;
- RELIABILITY;
- AVAILABILITY.

21. LIMITATION OF LIABILITY

TO THE MAXIMUM EXTENT PERMITTED BY LAW:

- INDIRECT DAMAGES;
- CONSEQUENTIAL DAMAGES;
- LOST PROFITS;
- LOST REVENUE;
- BUSINESS INTERRUPTION;
- LOSS OF DATA;
- REPUTATIONAL DAMAGE.

TOTAL LIABILITY SHALL NOT EXCEED THE GREATER OF:

- FEES PAID DURING THE PRECEDING TWELVE MONTHS; OR
- USD \$1,000.

22. INDEMNIFICATION

Users agree to indemnify, defend, and hold harmless Sabeti OS and its affiliates from claims arising from:

- Customer Data;
- User conduct;
- AI Agent actions;
- Regulatory violations;
- Intellectual property claims resulting from Customer Data.

23. TERMINATION

Sabeti OS may suspend or terminate access:

- For breach;
- Security concerns;
- Fraud;
- Non-payment;
- Legal obligations.

Termination does not relieve payment obligations accrued before termination.

24. FORCE MAJEURE

Neither party shall be liable for delays or failures resulting from circumstances beyond reasonable control including:

- Natural disasters;
- Cyberattacks;
- Government actions;
- Infrastructure failures;

- War;
- Labor disputes.

25. GOVERNING LAW

These Terms shall be governed by the laws specified in the applicable Order Form, Enterprise Agreement, or Customer Contract.

Absent such designation, the governing law shall be determined by Sabeti OS.

26. DISPUTE RESOLUTION

Parties shall attempt good-faith resolution before initiating litigation.

Sabeti OS may elect mediation, arbitration, or court proceedings as permitted by law.

27. CHANGES TO TERMS

We may modify these Terms from time to time.

Continued use of the Services constitutes acceptance of revised Terms.

28. ENTIRE AGREEMENT

These Terms constitute the entire agreement between the parties regarding the Services unless superseded by a signed enterprise agreement.

CONTACT

Sabeti Group Pty Ltd, trading as Sabeti OS

Website: www.sabetios.com

For legal notices, contact the address designated on the Website or in your commercial agreement with Sabeti OS.